Miami Dade College

Course Description
HUS1001 | Introduction to Human Services | 3.00 credits
An introduction to an overview of the field of Human Services, including the role of the human services worker as it relates to various agencies, counseling, interviewing and managing.

Course Competencies:
Competency 1: The student will define and demonstrate active listening skills by:
1. Create strategies that can be used to fulfill personal, civic, and social responsibilities.
2. Use quantitative analytical skills to evaluate and process numerical data.

Competency 2: The student will demonstrate skills in observation, interviewing, and recording by:
1. Solve problems using critical and creative thinking and scientific reasoning.
2. Demonstrate knowledge of diverse cultures, including global and historical perspectives.
3. Communicate effectively using listening, speaking, reading, and writing skills.
4. Use quantitative analytical skills to evaluate and process numerical data.

Competency 3: The student will Demonstrate through communication assignments the response skills of restatement, paraphrasing, clarifying questions, summarizing, and reflection of feelings by:
1. Formulating strategies to locate, evaluate, and apply information.
2. Providing suitable support and organization.

Competency 4: The student will use response skills in helping clients to clarify and resolve problems by:
1. Using computers and emerging technologies effectively.
2. Demonstrating logical reasoning

Competency 5: The student will Identify problem-solving techniques related to client characteristics by:
1. Demonstrate knowledge of ethical thinking and its application to societal issues.
2. Identifying components of performance evaluations

Learning Outcomes:
1. Communication
2. Aesthetic / Creative Activities
3. Information Literacy
4. Critical Thinking
5. Computer / Technology Usage

Updated: Fall 2024